



**Sapphire**  
Vehicle Services

2022  
**NEWSLETTER**

## WELCOME

2022 has been a challenging year for the UK and the world. We seem to be living at a time of continual change and disruption. Sapphire haven't been exempt from this and we have met the challenges of the business with some very positive consistencies and changes.

Perry Reeves, the MD, along with Dave Williams and Aaron Sherman continue to drive the business in a customer focussed direction. Working with the Senior Management Team and all our colleagues across all sites we strive not just to meet your expectations but to exceed them.

## Consistency in a changing world

So far in 2022 we have prepared and presented over 4,500 vehicles to the DVSA for annual MOT, with an average first time pass rate of over 98.5%. We expect to end 2022 achieving over 99%.



## New apprentices

Sapphire is currently in the process of recruiting 10 new apprentices across the group! Our hope is to have the apprentices started and enrolled with the College early in 2023. The new 10 will join the existing 12 apprentices in the Apprentice Academy.



**ISO14001** Sapphire is working towards ISO14001 Environmental Management System and expect certification in 2023



## Sapphire continues to **upskill**

During 2022 we have partnered with Blyth Automotive Solutions and are currently upskilling qualified light vehicle technicians to heavy vehicle technicians. This will ensure we have the qualified workforce to cover any repair or maintenance from light van to heavy truck and trailer.

**IRTE**  
Institute of Road Transport Engineers

Sapphire's workshops are all independently audited by the Institute of Road Transport (IRTE).



Sapphire achieves UKAS accredited ISO9001:2015 Quality Management award.



Sapphire's workshops are approved BPW Service Centres.



Sapphire continue to be approved Alcumus SafeContractors

## Sapphire launches Fleet Management

Sapphire Vehicles Services have many years experience applying fleet management principles to support our customer base.

In our partnership with you Sapphire Fleet Services can manage a range of activities including:

- Repair and Maintenance Contracts
- Account Management and KPI Reporting
- RFL Renewals
- Cost Management
- Full-Service Planning and MOT Scheduling
- Vehicle Inspection and VOSA Test Preparation

Read more at [www.sapphirevs.com/services/fleet-management/](http://www.sapphirevs.com/services/fleet-management/)

**Sapphire's Head of Fleet Services, Paul West, can tailor packages to suit any customer's needs.**



To discuss your requirements, give Paul a call on 07944 581393

We can offer bespoke packages which are flexible to suit your business requirements and will reduce costs to ensure that you maximise your operating efficiency.

## Sapphire continues to **invest**

2022 has seen a focused investment in training and tooling to equip our workshops for Electric Vehicles. This will continue into 2023 and beyond as "future technology" is with us now. We are prepared for the latest vehicles and will continue investing to ensure Sapphire continues to upskill and equipped workforce to meet your needs. Remember your vehicles are our passion.



# Sapphire

## Vehicle Services

Contact details: Any of our Senior Management Team will be happy to help you with your enquiry

<b>Perry Reeves</b>	Managing Director <i>For Workshop take overs or major fleet enquiries</i>	07872 535640
<b>Dave Williams</b>	Group Operations Manager <i>Responsible for day-to-day control of fleet customers</i>	07876 745296
<b>Aaron Sherman</b>	Operations Manager <i>Responsible for day-to-day control of retail customers</i>	07818 222747
<b>Grant Tadman</b>	Regional Manager	07880 264909
<b>Dean Woods</b>	Regional Manager	07985 383676
<b>Nigel Sibson</b>	Regional Manager	07584 015965



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Stoke	ST4 4GU	07881 301862
Hams Hall	B46 1AL	01675 435920
Tamworth	B77 5PR	01827 842701
Northampton	NN4 9BX	01604 682526
Marsh Leys	MK43 9AA	01234 847885
Hatfield	AL10 9TR	01707 428800
Waltham Point	EN9 3BZ	01992 766121
Dartford	DA1 5FD	01322 291801
Basingstoke (Mercedes Truck Workshop)	RG21 6XE	01256 668048 opt 1
Emerald Park (Bristol)	BS16 7FQ	01179 885041

